

# 5-Star Work Plans A to Z



**Session Title:** 5-Star Overview and Health Inspection Domain

**Presentation Date:** 01/18/2023

**Presented By:**

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- Back Up Presenters: Janine Lehman, RN, RAC-CT, CLNC or Christine Twombly, RN-BC, RAC-MT, RAC-MTA, HCRM, CHC

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**Course Description:**

This series examines the three domains of the CMS 5-Star Quality Rating System: Health Inspections, Staffing and Quality Measures including how the rating is calculated and analyzing facility data with a focus on developing a work plan to improve or maintain 5-Star Status. Common obstacles to 5-Star status will be discussed with tips and strategies for advancing facility performance. This session will provide an overview of the 5-Star Rating System and a focus on the Health Inspections component of *Nursing Home Compare's* 5-Star Rating System. You will learn how the health inspection rating is calculated and how it impacts your overall 5-Star rating.

**Learning Objectives:**

1. Understand how the health inspection rating is calculated
2. Understand how the health inspection rating impacts the overall 5-Star Rating
3. Acquire knowledge to implement best practices for Five-Star health inspection improvement using a QAPI approach

**Course Content:**

- 20 min Overview of 5-Star Rating System
- 20 min Overview of the Health Inspection Domain of the 5-Star Rating System
  - Factors that impact Health Inspection Rating
  - Example of how to calculate Health Inspection Rating
- 15min Survey preparation and survey management strategies
- 5 min Closing Comments/ Q&A

**Target Audience:** Nursing Leadership, Nursing Home Administrators, Department Heads

**Instructional Level:** Intermediate

**Program length:** 1 hr Contact Hours: 1.2