

5-Star Work Plans A to Z



Session Title: Developing a Work Plan for 5-Star Improvement

Presentation Date: 02/22/2023

Presented By:

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- Back Up Presenters: Janine Lehman, RN, RAC-CT, CLNC or Christine Twombly, RN-BC, RAC-MT, RAC-MTA, HCRM, CHC

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Course Description:

This series examines the three domains of the CMS 5-Star Quality Rating System: Health Inspections, Staffing and Quality Measures including how the rating is calculated and analyzing facility data with a focus on developing a work plan to improve or maintain 5-Star Status. Common obstacles to 5-Star status will be discussed with tips and strategies for advancing facility performance. This session will focus on developing a work plan to improve your 5-Star Rating. You will learn how to analyze your 5-Star data and prioritize areas that will have the greatest impact on improving your 5-Star Rating, along with application of the elements of QAPI to improve facility 5-Star Quality Ratings.

Learning Objectives:

1. Understand how to monitor data that impacts your 5-Star rating.
2. Identify priority areas in your 5-Star data that will have the greatest impact on improving your 5-Star Rating.
3. Acquire knowledge to implement best practices for Five-Star improvement using a QAPI approach

Course Content:

- 30 min Analyzing 5-Star data and developing plans to achieve 5-Star Status
- 15 min Best practices related to monitoring 5-Star Quality Measures
- 5 Min Closing Comments/ Q&A

Target Audience: Nursing Leadership, Nursing Home Administrators, Department Heads

Instructional Level: Intermediate

Program length: 1 hr Contact Hours: 1.2