

5-Star Work Plans A to Z



Session Title: Quality Measure Domain: Part 1

Presentation Date: 02/01/2023

Presented By:

- Shelly Maffia, MSN, MBA, RN, LNHA, QCP, CHC, CPC, CLNC Director of Regulatory Services
- Back Up Presenters: Janine Lehman, RN, RAC-CT, CLNC or Christine Twombly, RN-BC, RAC-MT, RAC-MTA, HCRM, CHC

Contact Person: Shelly Maffia 812-719-0452 smaffia@proactivemedicalreview.com

Proactive Medical Review and Consulting

Course Description:

This series examines the three domains of the CMS 5-Star Quality Rating System: Health Inspections, Staffing and Quality Measures including how the rating is calculated and analyzing facility data with a focus on developing a work plan to improve or maintain 5-Star Status. Common obstacles to 5-Star status will be discussed with tips and strategies for advancing facility performance. This session will focus on the Quality Measure component of the 5-Star Rating System. You will learn how the quality measure rating is calculated and how it impacts your overall 5-Star rating. Tips on how to analyze your data and develop plans to achieve 5-Star status will be discussed, along with application of the elements of QAPI to improve facility 5-Star Quality Ratings.

Learning Objectives

1. Understand the Quality Measure component of the 5-Star Rating System.
2. Understand how the Quality Measure component impacts the overall 5-Star Rating
3. Acquire knowledge to implement best practices for Five-Star quality measure improvement using a QAPI approach

Course Content

- 30 min Key components of the quality measure domain
 - Quality Measures that Impact 5-Star Rating
 - How 5-Star Quality Rating is calculated
- 15 min Best practices related to monitoring 5-Star Quality Measures
- 5 Min Closing Comments/ Q&A

Target Audience: Nursing Leadership, Nursing Home Administrators, Department Heads

Instructional Level: Intermediate

Program length: 1 hr Contact Hours: 1.2