

You Might be an Administrator If...



Session Title: Survey School in Session

Presentation Date: 02/21/23

Presented By:

- Shelly Maffia, MSN, MBA, RN, LNHA, QCP, CHC, CLNC, CPC
Director of Regulatory Services
- Back Up Presenters: Janine Lehman, RN, RAC-CT, CLNC or Christine Twombly, RN-BC, RAC-MT, RAC-MTA, HCRM, CHC

Contact Person: Shelly Maffia 812-719-0452 smaffia@proactivemedicalreview.com

Proactive Medical Review and Consulting

Course Description:

This series provides a forum for discussion of industry hot topics for Administrators in 2023. Format will include presentation and group discussion forum with opportunity to pre-submit questions and scenarios based on actual facility issues and concerns. An online networking forum is available to attendees for topical discussion. This session will review major current survey trends across the nation with an emphasis on specific strategies for successfully managing the survey process & responding to negative survey outcomes. Emphasis will be on the top tags for annual and complaint surveys with extensive examination of Immediate Jeopardy citations.

Projected Learning Outcomes/Course Objectives: At the conclusion of each session, the learner will:

1. Identify current survey trends across the nation
2. Explain key strategies for managing the LTC survey process
3. Identify key actions to respond to negative survey outcomes

Course Content

30 minutes	Survey trends across the nation Top citations for annual and complaint surveys IJ Summary
10 minutes	Survey management strategies
10 minutes	Responding to negative survey outcomes
10 minutes	Discussion Forum Case Review; Closing Comments/Q&A

Target Audience: Nursing Leadership, Nursing Home Administrators, Department Heads

Instructional Level: Intermediate

Contact Hours: 1.0