

You Might be an Administrator If...



Series Title: Easing Workforce Woes

Presentation Date: 04/18/23

Presented By:

- Shelly Maffia, MSN, MBA, RN, LNHA, QCP, CHC, CLNC, CPC
Director of Regulatory Services
- Back Up Presenters: Janine Lehman, RN, RAC-CT, CLNC or Christine Twombly, RN-BC, RAC-MT, RAC-MTA, HCRM, CHC

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Proactive Medical Review and Consulting

Course Description:

This series provides a forum for discussion of industry hot topics for Administrators in 2023. Format will include presentation and group discussion forum with opportunity to pre-submit questions and scenarios based on actual facility issues and concerns. An online networking forum is available to attendees for topical discussion. This session will provide an overview of the current workforce demographics and trends, as well as innovative and proven methods to address workforce challenges. Actionable steps and ideas to inform recruitment and retention strategies will be discussed.

Projected Learning Outcomes/Course Objectives: At the conclusion of each session, the learner will:

1. Identify current workforce demographics and trends.
2. Explain recruitments strategies
3. Explain how to evaluate factors impacting workforce retention and formulate strategies to enhance retention.

Course Content

10 minutes	Current workforce demographics and trends
20 minutes	Recruitment strategies
20 minutes	Retention strategies
10 minutes	Discussion forum case review, Closing Comments/Q&A

Target Audience: Nursing Leadership, Nursing Home Administrators, Department Heads

Instructional Level: Intermediate

Contact Hours: 1.0