

# You Might be an Administrator If...



**Series Title:** LTC Litigation Briefing

**Presentation Date:** 05/16/23

**Presented By:**

- Shelly Maffia, MSN, MBA, RN, LNHA, QCP, CHC, CLNC, CPC  
Director of Regulatory Services
- Back Up Presenters: Janine Lehman, RN, RAC-CT, CLNC or Christine Twombly, RN-BC, RAC-MT, RAC-MTA, HCRM, CHC

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Proactive Medical Review and Consulting

## **Course Description:**

This series provides a forum for discussion of industry hot topics for Administrators in 2023. Format will include presentation and group discussion forum with opportunity to pre-submit questions and scenarios based on actual facility issues and concerns. An online networking forum is available to attendees for topical discussion. This session will review key strategies to avoid litigation in long term care facilities. We will review common reasons why residents and families sue and discuss strategies to reduce law suits. Additionally, it will include a discussion on the use of facility arbitration agreements.

**Projected Learning Outcomes/Course Objectives:** At the conclusion of each session, the learner will:

1. Discuss reasons why residents and families sue
2. Explain key strategies to help prevent litigation
3. Understand requirements related to the use of arbitration agreements

## **Course Content**

10 minutes	Reasons why residents/families sue
20 minutes	Strategies to prevent litigation
20 minutes	Use of arbitration agreements
10 minutes	Discussion forum case review; Closing Comments/Q&A

**Target Audience:** Nursing Leadership, Nursing Home Administrators, Department Heads

**Instructional Level:** Intermediate

**Contact Hours:** 1.0