

Mission Possible: SNF Department Head Briefing



Session Title: Approaches for Activities

Presentation Date: 02/28/2023

Presented By:

- Janine Lehman, RN, RAC-CT, CLNC
Director of Legal Nurse Consulting

Contact Person: Janine Lehman 812-471-7777 jlehman@proactivemedicalreview.com
Proactive Medical Review and Consulting

Course Description:

This 12-month webinar series runs January-December 2023 and focuses on skill building for serving effectively as Long-Term Care Department Heads with an emphasis on effective leadership, operations and systems in the LTC setting. Guidance will include strategies for avoiding common deficiencies, performance improvement and QA activities, team building, productive meetings, and customer service. This session will discuss specifics for success as an Activities Director by exploring specific aspects of the activity department role in the life of residents.

Projected Learning Outcomes/Course Objectives: At the conclusion of each session, the learner will:

1. Describe processes for activity department oversight
2. Implement an effective strategic planning process
3. Identify a yearly plan for QA reviews/audits

Course Content

20 minutes	Processes for systems oversight
20 minutes	Strategic planning for the activity department
10 minutes	Yearly Plan for QA reviews/audits
5 minutes	Closing Comments/Q&A

Target Audience: Activities Leadership

Instructional Level: Intermediate

Contact Hours: 1.0