

# Mission Possible: SNF Department Head Briefing



**Session Title:** Departmental Collaboration and Teamwork

**Presentation Date:** 11/28/2023

**Presented By:**

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## **Course Description:**

This 12-month webinar series runs January-December 2023 and focuses on skill building for serving effectively as Long-Term Care Department Heads with an emphasis on effective leadership, operations and systems in the LTC setting. Guidance will include strategies for avoiding common deficiencies, performance improvement and QA activities, team building, productive meetings, and customer service. This session will discuss specific tips and strategies for promoting effective teamwork and collaboration and boosting team morale while avoiding common traps that interfere with team success.

**Projected Learning Outcomes/Course Objectives:** At the conclusion of each session, the learner will:

1. Identify common traps that interfere with team success and how to avoid them
2. Implement interventions for boosting team morale.
3. Describe tips and strategies for promoting effective teamwork and collaboration.

## **Course Content**

20 minutes	Common traps that interfere with team success and how to avoid them.
15 minutes	Interventions for boosting team morale
20 minutes	Tips and strategies for promoting effective teamwork and collaboration
5 minutes	Closing Comments/Q&A

**Target Audience:** Department Heads, Administrative/Supervisory Staff

**Instructional Level:** Intermediate

**Contact Hours:** 1.0